

# BELLE TOWORROW

ANNUAL REPORT 2016/17
THYE HUA KWAN NURSING HOME LIMITED

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## **VISION**

To serve mankind by providing evidence-based, person-centred care for the elderly

## **MISSION**

To make THKNH Ltd the preferred partner by providing the best person-centred care to every elderly and an integrated suite of step-down care services to assist them in the Community

## **OBJECTIVE**

In line with the Singapore government's focus on active ageing, THKNH Ltd was set up in 2013 to respond to the arrival of a 'silver tsunami' and the anticipated increasing demand for eldercare services. Being client-focused, we hope to provide, as far as possible, integrated and seamless care ageing clients and their caregivers. We hope to play a significant role by providing the entire continuum of step-down care services in the ILTC sector.







#### CHAIRMAN'S MESSAGE

The Board and the Management team have over the past year, focused efforts on building capacity and capabilities. Our aim has always been to make sure that affordable quality care is accessible to the people of Singapore.

Firstly, I am grateful to the management team for the efforts in the setting up and development of our new ILTC services in order to commence operations promptly and smoothly. The undertaking of the challenge to operationalize within such a short timeline and successful implementation of patient-centric care amidst our everchanging care environment cannot be underestimated. Secondly, I also thank all our donors, volunteers and funders for supporting us in making sure that our services are kept affordable and our vision to serve mankind regardless of background.

Last year, more than 88% of our clients qualified and received the highest tier of funding, in receiving help from the government. Many of our patients do come from the lowest income groups, with a sizeable number being either destitute or single-elderly. Helping the most needy in society also means that we will be running a deficit in excess of \$1 million in the following year. It is a daunting prospect which we are confident we will be able to meet with the commitment of our staff and all our "many helping hands".



Dr. CHAN KIN MING CHAIRMAN THK NURSING HOME LIMITED





#### **CEO'S MESSAGE**

The last Financial Year has been challenging for the organization as we embarked on building capacity in filling beds at the Nursing Home with clients who needed institutionalized nursing care, engaging clients for the Centre-based services at the Senior Care Centre at Kaki Bukit, as well as, in setting up the Interim Care Service and Home Personal Care teams in the eastern part of Singapore.

In rendering nursing-related eldercare services, our biggest obstacle has been and will continue to be the recruitment and retention of professional staff; in particular, in the areas of nursing and allied health services. We will endeavor to build a progressive and caring organization that be will be able to serve the greying needs in Singapore. We will continue to explore and build on the competitive advantage that we have in the sector and hope to add depth and breadth in our organizational development.

Mr ARDI S. HARDJOE CEO THK NURSING HOME LIMITED







#### **INTRODUCTION**

Thye Hua Kwan Nursing Home Limited (THKNH) is an IPC registered, non-profit voluntary welfare organisation, incorporated in 2013. We provide eldercare services in the Intermediate & Long Term Care Sector and help anyone who needs help regardless of race, creed, language, culture and religion.

THKNH Limited manages the THK Nursing Home @ Hougang, the Senior Care Centre @ Kaki Bukit (Bedok North) and THKNH Home Personal Care & Interim Care Services (Islandwide)







#### **BOARD OF DIRECTORS**

**Chairman**Dr Chan Kin Ming

**Vice-Chairman**Mr Robert P C Tock

Vice-Chairman
Mr Ching Chiat Kwong

**Member**Mr Lee Kim Siang

**Member** Mr Zulkifli Baharudin **Member**Ms Cheah Sheau Lan

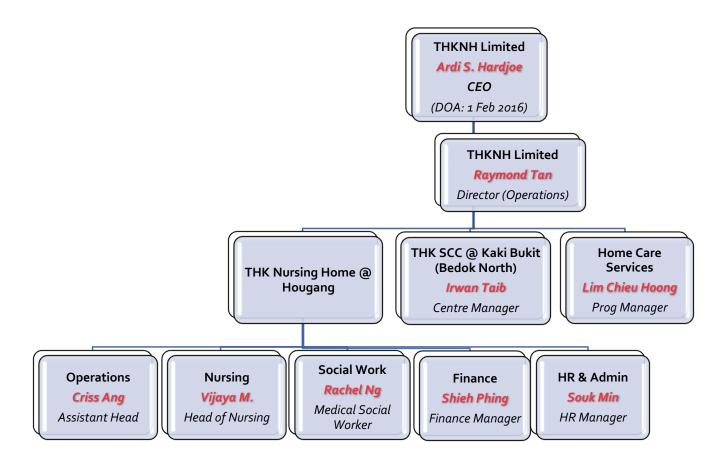
**Member**Mr Chia Mia Chiang

**Member** Mr Goh Tok Mong





#### **ORGANIZATION CHART**







## THKNH SERVICES

#### RESIDENTIAL CARE SERVICES

THK Nursing Home (a) Hougang serves up to 285 elder and ill patients in total, and up to 114 of our clients are people living with dementia. We believe in providing the best quality of life for aging Singaporeans in institutional care. To do that, the Nursing Home considers all psychosocial, physical, medical and emotional aspects of our clients. We do out best to create a tranquil, person-centred and safe environment for them.

The Nursing Home features amenities such as landscape gardens, a rehabilitative gym and elder-friendly infrastructure. Two levels are dedicated to the care of patients living with dementia. Our dementia wards were specifically designed for dementia care.













## THKNH SERVICES

#### **CENTRE-BASED CARE**

THK Senior Care Centre @ Kaki Bukit provides care for up to 80 seniors during the day, offering the following range of step-down care services:

- Maintenance Day Care is where the frail and disabled elderly maintain and improve their physical and social wellbeing through therapeutic programmes and activities
- Dementia Day Care serves clients diagnosed with dementia, providing supportive care that will help slow down the deterioration of their physical and mental health
- We offer Rehabilitation with elderfriendly equipment to help an elderly meet his functional status to to sustain a meaningful life in the community
- Home-care services like Home Medical and Home Nursing services are also offered to elderly clients in the community, providing holistic care in their own homes in the community













## THKNH SERVICES

#### **HOME CARE SERVICES**

THKNH Home Care Services provide holistic and person centred care to the elderly who are mainly the needy and vulnerable, staying in the community. The focus of our services is to ensure the elderly's health and Activities of Daily Living (ADLs) are optimized by delaying the onset and/or worsening of chronic illnesses with the fine balance of healthy living.

As 1 of the 4 providers in SG, our Interim-Care Service strives to relieve the hospital bed-crunch and reintegrate patients back to their own homes.

Clients who are not suitable for or unable to access community-based services may benefit from our Home Care services.

We provide frail and homebound clients with personal hygiene care, some help with housekeeping, and mind-stimulation activities.

Home Medical & Nursing program will support those who require medical or nursing care due to various chronic or terminal illnesses.











## THKNH SERVICE DIRECTORY

## RESIDENTIAL CARE SERVICES

## THK Nursing Home @ Hougang

48 Hougang Avenue 8, Singapore 538793

Phone: +65 6812 9840

Fax: +65 6812 9869

Email: enquiry@thknh.org.sg

## **CENTRE-BASED CARE SERVICES**

## THK Senior Care Centre (a) Kaki Bukit (Bedok North)

Blk 534 Bedok North St 3 #01-814, Singapore 460534

Phone: +65 6241 1808

Fax: +65 6812 9869

Email: kbscc@thknh.org.sg

## **HOME CARE SERVICES**

## **THKNH Home Care Services**

Level 3, 20 Jalan Eunos, Singapore 419494

Phone: +65 6841 2128

Fax: +65 6812 9869

Email: hpc-ics@thknh.org.sg





## **OUR DEDICATED TEAM**



More than 130 healthcare professionals, support and ancillary staff serving up to 285 residential seniors, 82 centre visiting seniors and 100 home bound seniors





和观乐龄护理中心 THK Pusat Jagaan Warga Senja



## PROGRAMMES (Therapy-led)







#### **THKNH Christmas Tea Party**

On 21 Dec 2016, residents and staff of THKNH had a special Christmas tea party with fruit cakes, followed by some innovative hockey and volleyball games.





## PROGRAMMES (Therapy-led)



Weekly Mahjong / Art & Craft

Residents of THKNH enjoy cognitive and fun mahjong and art and craft sessions.





## PROGRAMMES (Nurse-led)



## Weekly Games

THKNH Nurses also did not forget to keep our residents active with ball games as well as cognitive games





## **COMMUNITY ENGAGEMENT (Schools)**



CNY Décor Making Session

In the month of January 2017, students from Montfort Junior came weekly to THKNH for CNY décor handicraft sessions with residents. Artwork was then decorated in residents' ward to enhance the upcoming CNY festive atmosphere.



**CNY Celebration with Monfort Junior** 

On 25 Jan, Teachers, Parents and students volunteers from Montfort Junior School hosted Bingo, CNY songs sing-along and Lo-Hei session for our residents.





## **COMMUNITY ENGAGEMENT (Schools)**





#### **CNY Concert Outing**

On 27 Jan, residents was invited over to Montfort Secondary School to enjoy traditional CNY performance such as Lion Dance, Face Changing Show and Wushu to welcome the new year.





## **COMMUNITY ENGAGEMENT (Schools)**



**Engagement session with Hougang Secondary School** 

20 Jan 2017 was the start of a regular alternate Friday engagement programme with Hougang Secondary Judo Club students and teachers. Games and simple dementia therapy were carry out. Students use item such as reminiscent flash cards to improve the mental well-being of dementia residents and also brought back valuable lessons on social responsibility and community involvement.



Chinese Martial Arts performance by Monfort Sec School

Students from Monfort Secondary School celebrated Chinese New Year with our residents by displaying some impressive martial arts moves. The students also entertained the residents with song and dance.





## **COMMUNITY ENGAGEMENT (Schools)**



**Engagement session with Xinmin Secondary School** 

Residents enjoyed charades, pick up sticks and other games with Xinmin Secondary 2 students



Befriending Programme with Punggol Primary School

Teachers from Punggol Primary School embarked on a meaningful 3-month long befriending programme organized by THKNH. Just some bonding and chit-chat with our residents on a bi-weekly basis was enough to bring a smile to our residents' faces.





## **COMMUNITY ENGAGEMENT (Grassroots)**







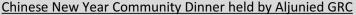
On 22 Dec 2016, THKNH residents and staff, together with volunteers from PAP Bedok Reservoir and Punggol shared a special Christmas outing to Gardens by the Bay to take in the beautiful festive lightings.





## **COMMUNITY ENGAGEMENT (Grassroots)**





A Chinese New Year Dinner would be boring without an entertaining ge-tai performance. On the evening of 4 Feb 2017, together with the community MPs and volunteers, our residents were duly entertained.



#### Chai Sheng Yei in the House

THKNH residents got a taste of interesting CNY celebrations in the form of an accurately-dressed "Cai Shen Ye" giving out oranges and ang-paos to them. The volunteers also added some dance activities for residents to get off their feet and enjoy some CNY tunes.





## **COMMUNITY ENGAGEMENT (Grassroots)**





#### Chingay Parade 2017

Our lucky residents had the opportunity to enjoy an outing in the heart of Singapore's CBD area, catching the spectacular Chingay festival parade. (Photo credit: Straits Times)





## Community Engagement (Other community partners)



Church Group Christmas Carol

Volunteers from a Church Group gave our THKNH residents a memorable Christmas on the 3rd of December 2016 with dance and carolling performances. The Christmas presents for residents were heart-felt custom-made photo frames of photos taken with them.



Social Service Office Volunteers

On 10 Feb 2017, volunteers from Social Service Office came over for an interactive fun-filled activity day  $\frac{1}{2}$ 





## PROGRAMMES AND COMMUNITY ENGAGEMENTS (THK SCC @ Kaki Bukit)

- Outdoor Exercise
- Sensory Room
- Creative Craft sessions
- Cooking sessions
- Celebration & Cognitive Activities
- Music Appreciation
- Singapore Polytechnic Students' volunteer activities















## IN THE MEDIA

## LIANHE ZAOBAO, 12 October 2016



#### 有新闻请报? 連接貝据热线

本地新闻热线: 1800-7418383 采访组: zblocal@sph.com.sg 传送照片: 9720-1182 网站: www.zaobao.sg 面簿: facebook.com/lianhezaobao 订阅/广告 发行部热线: 6388-3838 分类广告: 1800-2898833 广告: 1800-8226382



## 公私合作扩大短期看护服务

黄小芳 报道 xfhuang@sph.com.sg

卫生部首次与私人居家护理 公司合作,扩大短期看护服务计 疗养院和惹善机构。 划,以应付日益剧增的护理需求。 卫生部将进一

这项2013年实行的短期护 理服务计划,目前由三家政府医 专业护理(Active Global Specialised

疗机构和志愿福利团体提供,当 中包括职总保健合作社(NTUC Health),以及德教太和观属下的

卫生部将进一步扩大服务范 围,委任本地私人公司活力国际

Caregivers) 成为第四家服务供应 商,为国人提供受政府津贴的短期 看护服务。

活力国际专业护理公司的短 期看护服务,明年1月正式推出。

在短期护理服务计划下,看 护者若在病患出院时,仍未做好准 备,可由卫生部属下的护联中心或 医院申请专业居家护理人员上门,

协助病患应付日常起居。 ·服务为期两周,专业看护人 员每天一般会提供12小时的服务, 每次服务费用为110元左右,有需 要的病患可申请高达80%的津贴。

2013年至今,已有超过3000人 在计划下受惠。

活力国际专业护理公司于 2012年成立,主要提供24小时长期 居家护理服务。新的短期看护服 务推出后,预计可进一步填补本 地居家护理服务市场的空缺。

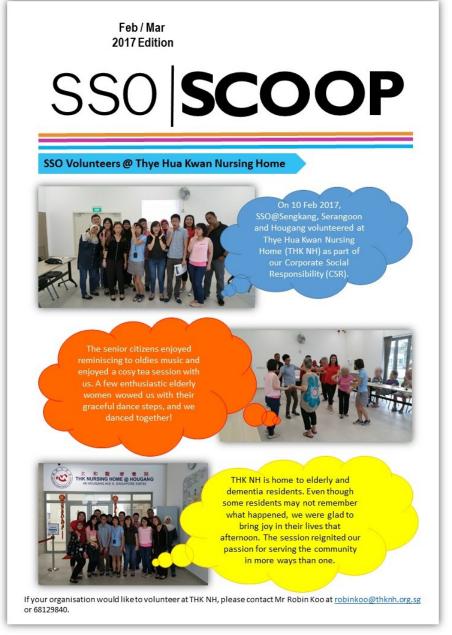
公司创办人兼首席执行官尤 響・卡利卡 (Yorelle Kalika, 41 岁)指出: "加人全新的居家护理 计划后,除了能为年长者提供受津 贴的居家护理服务。公司也可以接 训并聘请更多有意加人居家护理 行业的新加坡人。"





## IN THE MEDIA

## SSO Scoop, February / March 2017







## PERSPECTIVES IN FOCUS

## Going Beyond Nursing Care

Reunions usually bring about warmth, comfort and a time to relish the companionship of family and friends. However, for some, it is an elusive privilege.

Madam Aminah Bee, aged 74, used to live in a 2-room rental flat at Aljunied Crescent with her elderly mother. However, her elderly mother was diagnosed with dementia and had to be admitted to a nursing home. Left alone, Madam Bee soon suffered from depression, anxiety issues and fear of not being able to take care of herself. Eventually, she was referred and admitted to THK Nursing Home.

Through THK's person-centered care, and a vibrant mix of social activities and cognitive engagement with other residents and volunteers, Madam Aminah Bee gradually overcame her anxiety issues.

However, Madam Aminah Bee still harboured one more wish, which was to be with her aged mother again. Overcoming several obstacles, THK Nursing Home finally managed to reunite them again. Madam Aminah Bee and her mother are now living happily together in the same ward at Thye Hua Kwan Nursing Home @ Hougang.



Contributed by: ~ Robin Koo, Operations Executive & Medical Social Work Team





## PERSPECTIVES IN FOCUS

## Towards an IT-Enabled Care Environment

Care staff manpower is inevitably lean in the ILTC sector. In order to provide the best quality care to our clients, care staff have to tend to numerous daily tasks and duties. Patient safety and supervision also becomes a concern when the limited staff strength is unable to divide their attention between all the clients.

With rising healthcare costs and limited resources, there is an increasing need for us to raise productivity levels to manage the costs of providing quality care. As demand for healthcare grows while labour force growth slows down, initiatives such as automation and streamlining work processes would be able to stretch our limited manpower to the maximum potential. Therefore, in order to improve staff productivity and, ensure patient safety and risk minimization at the same time, the direction towards IT enablement is the right way to go.

All BOL Nursing Homes and many VWO Nursing Homes have gone on board the national NHELP System, comprising of clinical, HR, Finance and Medication modules, which enables the care environment to transit from the traditional manual and paper-intensive processes to the current point and click capabilities of recording vitals, generating reports, and many more.

As a Charity Home, resource optimization is of utmost importance to us and we would be delving deeper into the available technologies that we can adopt. Some areas of interest would include falls prevention, pressure ulcer monitoring, or sound and motion safety alert systems. With the capabilities of technology, we will strive to maximize care staff productivity, enhance patient safety and quality of care.

Through managing the transition towards an IT-enabled care environment, we hope that our integrated suite of services can also better ease the transition of our clients through the continuum of care.







## CORPORATE GOVERNANCE

UEN / IPC No.: 201323219Z

## <u>Banker</u>

OCBC Bank North Branch

## **Auditors**

KPMG LLP



## **Establishing Corporate Governance**

THKNH has established stringent policies throughout the organisation, to observe and practise strict and structured corporate governance, transparency and decision-making.

## **Board Committees**

#### 1. Audit Committee

• Chairperson: Mr Chia Mia Chiang

• Members: Mr Ong Ser Huan, Mr Lawrence Ng

## 2. Finance Committee

• Chairperson: Ms Cheah Sheau Lan

• Members: Mr Lee Kim Siang, Ms Tan Khiaw Ngoh

## 3. HR Committee

• Chairperson: Mr Tock Peng Cheong

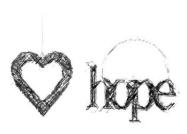
## 4. Nomination & Appointment Committee

• Co-Chairperson: Mr Lee Kim Siang

Co-Chairperson: Mr Tock Peng Cheong

## 5. Programme & Services Committee

• Chairperson: Dr Chan Kin Ming







## FINANCIAL STATEMENT 16/17







# Thye Hua Kwan Nursing Home Limited (A Company limited by guarantee and not having a share capital)

Registration Number: 201323219Z (Registered under the Singapore Charities Act, Chapter 37)

Annual Report Year ended 31 March 2017

#### **Directors' statement**

We are pleased to submit this annual report to the members of the Company, together with the audited financial statements for the financial year ended 31 March 2017.

#### In our opinion:

- (a) the financial statements set out on pages FS1 to FS21 are drawn up so as to give a true and fair view of the financial position of the Company as at 31 March 2017 and the financial performance, changes in funds and cash flows of the Company for the year ended on that date in accordance with the provisions of the Singapore Companies Act, Chapter 50, the Singapore Charities Act, Chapter 37, and Singapore Financial Reporting Standards; and
- (b) at the date of this statement, there are reasonable grounds to believe that the Company will be able to pay its debts as and when they fall due.

The Board of Directors has, on the date of this statement, authorised these financial statements for issue.

#### **Directors**

The directors in office at the date of this statement are as follows:

Lee Kim Siang
Tock Peng Cheong
Chan Kin Ming
Ching Chiat Kwong
Cheah Sheau Lan
Zulkifli Baharudin
Chia Mia Chiang
Goh Tok Mong

#### Directors' interests

As the Company is limited by guarantee and has no share capital, no director who held office at the end of the financial year had interests in the capital of the Company either at the beginning of the financial year or at the end of the financial year.

According to the register kept by the Company for the purposes of Section 164 of the Companies Act, Chapter 50, no director who held office at the end of the financial year (including those held by their spouses and infant children) had interests in shares or debentures of related corporations, either at the beginning of the financial year or at the end of the financial year.

## **Auditors**

The auditors, KPMG LLP, have indicated their willingness to accept re-appointment.

On behalf of the Board of Directors

Lee Kim Siang

Director

Goh Tok Mong

Director

18 SEP 2017



KPMG LLP 16 Raffles Quay #22-00 Hong Leong Building Singapore 048581

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## Independent auditors' report

Member of the Company Thye Hua Kwan Nursing Home Limited

#### Report on the financial statements

We have audited the financial statements of Thye Hua Kwan Nursing Home Limited (the Company), which comprise the statement of financial position as at 31 March 2017, the statement of comprehensive income, statement of changes in funds and statement of cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information, as set out on pages FS1 to FS21.

In our opinion, the accompanying financial statements are properly drawn up in accordance with the provisions of the Companies Act, Chapter 50 ('the Act'), the Singapore Charities Act, Chapter 37 ('the Charities Act') and Financial Reporting Standards in Singapore ('FRSs') so as to give a true and fair view of the financial position of the Company as at 31 March 2017 and of the financial performance and cash flows of the Company for the year ended on that date.

## Basis for opinion

We conducted our audit in accordance with Singapore Standards on Auditing ('SSAs'). Our responsibilities under those standards are further described in the 'Auditors' responsibilities for the audit of the financial statements' section of our report. We are independent of the Company in accordance with the Accounting and Corporate Regulatory Authority Code of Professional Conduct and Ethics for Public Accountants and Accounting Entities ('ACRA Code') together with the ethical requirements that are relevant to our audit of the financial statements in Singapore, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the ACRA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Other information

Management is responsible for the other information contained in the annual report. Other information is defined as all information in the annual report other than the financial statements and our auditors' report thereon.

We have obtained the Directors' statement prior to the date of this auditors' report.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.



In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of management and directors for the financial statements

Management is responsible for the preparation of financial statements that give a true and fair view in accordance with the provisions of the Act, the Charities Act and FRSs, and for devising and maintaining a system of internal accounting controls sufficient to provide a reasonable assurance that assets are safeguarded against loss from unauthorised use or disposition; and transactions are properly authorised and that they are recorded as necessary to permit the preparation of true and fair financial statements and to maintain accountability of assets.

In preparing the financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

The directors' responsibilities include overseeing the Company's financial reporting process.

Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SSAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with SSAs, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls.
- Obtain an understanding of internal controls relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal controls.



- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal controls that we identify during our audit.

#### Report on other legal and regulatory requirements

In our opinion, the accounting and other records required by the Act to be kept by the Company have been properly kept in accordance with the provisions of the Act.

During the course of our audit, nothing has come to our attention to cause us to believe that:

- (a) the use of donation moneys was not in accordance with the objectives of the Company as required under Regulation 16 of the Charities (Institutions of a Public Character) Regulations; and
- (b) the Company has not complied with the requirements of Regulation 15 (fund-raising expenses) of the Charities (Institutions of a Public Character) Regulations.

KPMG LLP

Public Accountants and Chartered Accountants

KOMP W

Singapore 18 SEP 2017

# Statement of financial position As at 31 March 2017

	Note	2017 \$	2016 \$
Non-current asset			
Property, plant and equipment	4 _	1,966,888	14,594
Current assets			
Trade and other receivables	5	1,454,951	29,200
Cash and cash equivalents	6	1,714,787	3,864,753
Cash and Cash Equivalents		3,169,738	3,893,953
Total assets	_	5,136,626	3,908,547
Total assets		2,130,020	3,700,347
Funds			-
Accumulated funds		1,520,892	1,144,320
Total funds	***************************************	1,520,892	1,144,320
	_		
Non-current liability			
Deferred capital grants	7 _	939,558	
Current liability	_		
Trade and other payables	8 _	2,676,176	2,764,227
Total liabilities		3,615,734	2,764,227
Total funds and liabilities		5,136,626	3,908,547
W 1 6			
Member Guarantee		100	100
1 member (2016: 1) of \$100 each	_	100	100

## Statement of comprehensive income Year ended 31 March 2017

	Note	2017 \$	2016 \$
Incoming resources:			
Incoming resources from generated funds:			
- Government grants		4,518,670	185, <del>9</del> 53
- Donation income	9	137,699	1,533,442
- Other income	10	126,729	3,545
Incoming resources from charitable activities	11	434,192	_
<b>Total incoming resources</b>	_	5,217,290	1,722,940
Resources expended:			
Cost of generating donation income	12	(23,650)	(383,360)
Cost of conducting charitable activities	13	(4,758,104)	(181,084)
Governance costs	14	(58,964)	(5,728)
Total resources expended		(4,840,718)	(570,172)
Surplus for the year	15	376,572	1,152,768
Other comprehensive income for the year	-	****	
Total comprehensive income for the year	_	376,572	1,152,768

## Statement of changes in funds Year ended 31 March 2017

	(Unrestricted) Accumulated funds \$	Total funds \$
At 1 April 2015	(8,448)	(8,448)
Total comprehensive income for the year	A STATE OF THE STA	
Surplus for the year	1,152,768	1,152,768
Total comprehensive income for the year	1,152,768	1,152,768
At 31 March 2016	1,144,320	1,144,320
At 1 April 2016	1,144,320	1,144,320
Total comprehensive income for the year		
Surplus for the year	376,572	376,572
Total comprehensive income for the year	376,572	376,572
At 31 March 2017	1,520,892	1,520,892

### Statement of cash flows Year ended 31 March 2017

	Note	2017 \$	<b>2016</b> \$
Cash flows from operating activities			
Surplus for the year		376,572	1,152,768
Adjustments for:			
Depreciation of property, plant and equipment	4	167,884	858
Accretion of deferred capital grants	10	(95,233)	_
Interest income	10	(10,731)	(3,545)
		438,492	1,150,081
Changes in working capital:			
Trade and other receivables		(1,425,751)	(29,200)
Trade and other payables		(88,051)	2,755,779
Net cash (used in)/from operating activities	_	(1,075,310)	3,876,660
Cash flows from investing activities			
Purchase of property, plant and equipment		(2,120,178)	(15,452)
Government grants received for purchase of property,			
plant and equipment		1,034,791	_
Interest received	_	10,731	3,545
Net cash used in investing activities	_	(1,074,656)	(11,907)
		(2.140.066)	2 964 752
Net (decrease)/increase in cash and cash equivalents		(2,149,966)	3,864,753
Cash and cash equivalents at beginning of the year		3,864,753	
Cash and cash equivalents at end of the year	6 _	1,714,787	3,864,753

#### Notes to the financial statements

These notes form an integral part of the financial statements.

The financial statements were authorised for issue by the Board of Directors on 18 SEP 2017

#### 1 Domicile and activities

Thye Hua Kwan Nursing Home Limited (the Company) is incorporated in the Republic of Singapore as a company limited by guarantee and has its principal place of business at 48 Hougang Avenue 8, Singapore 538793.

The principal activities of the Company are those relating to the carrying on of the business of providing nursing and personal care facilities including residential care services for the elderly. The Company is a not-for-profit entity whose mission is:

- To help all people and to give relief to anyone in hardship, disaster or need, with due respect to be given to their race, colour, language, creed or religion.
- To promote good family life and interpersonal relationships.

The Company is a subsidiary welfare arm of Thye Hua Kwan Moral Society (THKMS) since its establishment on 28 August 2013. The Company commenced operations in October 2016.

## 2 Basis of preparation

#### 2.1 Statement of compliance

The financial statements have been prepared in accordance with the Singapore Financial Reporting Standards (FRS).

#### 2.2 Basis of measurement

The financial statements have been prepared on the historical cost basis except as otherwise described in the notes below.

#### 2.3 Functional and presentation currency

The financial statements are presented in Singapore dollar which is the Company's functional currency.

#### 2.4 Use of estimates and judgments

The preparation of financial statements in conformity with FRSs requires management to make judgments, estimates and assumptions that affect the application of accounting policies and reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised and in any future periods affected.

There are no critical judgements in applying accounting policies that have significant effect on the amounts recognised in the financial statements and no assumptions and estimation uncertainties that have a significant risk of resulting in a material adjustment within the next financial year.

### 2.5 Changes in accounting policies

In the current financial year, the Company has adopted all the new and revised FRSs and Interpretations of FRSs ("INT FRSs") that are relevant for its operations and effective per annual period, beginning on 1 April 2016. The adoption of the new and revised FRSs and INT FRSs did not have any significant effect on the financial statements of the Company.

### 3 Significant accounting policies

The accounting policies set out below have been applied consistently to all periods presented in these financial statements.

#### 3.1 Financial instruments

#### Non-derivative financial assets

The Company initially recognises loans and receivables on the date that they are originated. All other financial assets (including assets designated at fair value through profit or loss) are recognised initially on the trade date, which is the date that the Company becomes a party to the contractual provisions of the instrument.

The Company derecognises a financial asset when the contractual rights to the cash flows from the asset expire, or it transfers the rights to receive the contractual cash flows on the financial asset in a transaction in which substantially all the risks and rewards of ownership of the financial asset are transferred, or it neither transfers nor retains substantially all of the risk and rewards of ownership and does not retain control over the transferred asset. Any interest in transferred financial assets that is created or retained by the Company is recognised as a separate asset or liability.

Financial assets and liabilities are offset and the net amount presented in the balance sheet when, and only when, the Company has a legal right to offset the amounts and intends either to settle on a net basis or to realise the asset and settle the liability simultaneously.

The Company classifies non-derivative financial assets into loans and receivables.

#### Loans and receivables

Loans and receivables are financial assets with fixed or determinable payments that are not quoted in an active market. Such assets are initially measured at fair value plus any directly attributable transaction costs. Subsequent to initial recognition, loans and receivables are measured at amortised costs using effective interest method, less any impairment losses.

Loan and receivables comprise trade and other receivables, and cash and cash equivalents.

Cash and cash equivalents

Cash and cash equivalents comprise cash and bank balances.

#### Non-derivative financial liabilities

The Company initially recognises financial liabilities on the trade date at which the Company becomes a party to the contractual provisions of the instrument, and are used by the Company in the management of its short-term commitments.

The Company derecognises a financial liability when its contractual obligations are discharged, cancelled or expire.

Financial assets and liabilities are offset and the net amount presented in the balance sheet when, and only when, the Company has a legal right to offset the amounts and intends either to settle on a net basis or to realise the asset and settle the liability simultaneously.

The Company classifies non-derivative financial liabilities into the other financial liabilities category.

Other non-derivative financial liabilities are initially measured at fair value less any directly attributable transaction costs. Subsequent to initial recognition, these financial liabilities are measured at amortised cost using the effective interest method. These financial liabilities comprise trade and other payables.

The Company does not have any financial assets and liabilities that:

- are offset in the statement of financial position; or
- are subject to an enforceable master netting arrangement, irrespective of whether they are offset in the statement of financial position.

#### 3.2 Property, plant and equipment

#### Recognition and measurement

Items of property, plant and equipment are measured at cost less accumulated depreciation and accumulated impairment losses.

Cost includes expenditure that is directly attributable to the acquisition of the asset, costs directly attributable to bringing the asset to a working condition for its intended use, and the costs of dismantling and removing the items and restoring the site on which they are located.

When parts of an item of property, plant and equipment have different useful lives, they are accounted for as separate items (major components) of property, plant and equipment.

The gain or loss on disposal of an item of property, plant and equipment (calculated as the difference between the net proceeds from disposal and the carrying amount of the item) is recognised in the statement of comprehensive income.

#### Subsequent costs

The cost of replacing a component of an item of property, plant and equipment is recognised in the carrying amount of the item if it is probable that the future economic benefits embodied within the part will flow to the Company and its cost can be measured reliably. The carrying amount of the replaced component is derecognised. The costs of the day-to-day servicing of property, plant and equipment are recognised in statement of comprehensive income as incurred.

#### Depreciation

Depreciation is based on the cost of an asset less its residual value. Significant components of individual assets are assessed and if a component has a useful life that is different from the remainder of that asset, that component is depreciated separately.

Depreciation is recognised in surplus or deficit on a straight-line basis over the following estimated useful lives of each component of an item of property, plant and equipment, unless it is included in the carrying amount of another asset. Leased assets are depreciated over the shorter of the lease term and their useful lives unless it is reasonably certain that the Company will obtain ownership by the end of the lease term.

Depreciation is recognised from the date that the property, plant and equipment are installed and are ready for use.

The estimated useful lives for the current and comparative years are as follows:

Computers	3 years
Medical, rehabilitation, kitchen and laundry equipment	5 years
Office equipment	5 years
Maintenance equipment	5 years
Renovations	5 years
Hospital beds	10 years
Furniture and fittings	10 years

Depreciation methods, useful lives and residual values are reviewed at the end of each reporting period and adjusted if appropriate.

#### 3.3 Impairment

#### Non-derivative financial assets

A financial asset not carried at fair value through profit or loss is assessed at each reporting date to determine whether there is objective evidence that it is impaired. A financial asset is impaired if objective evidence indicates that a loss event(s) has occurred after the initial recognition of the asset, and that the loss event(s) has an impact on the estimated future cash flows of that asset that can be estimated reliably.

Objective evidence that financial assets are impaired can include default or delinquency by a debtor, restructuring of an amount due to the Company on terms that the Company would not consider otherwise, indications that a debtor or issuer will enter bankruptcy, adverse changes in the payment status of borrowers or issuers, economic conditions that correlate with defaults or the disappearance of an active market for a security.

#### Loans and receivables

The Company considers evidence of impairment for loans and receivables at both a specific asset and collective level. All individually significant loans and receivables are assessed for specific impairment. All individually significant receivables found not to be specifically impaired are then collectively assessed for any impairment that has been incurred but not yet identified. Loans and receivables that are not individually significant are collectively assessed for impairment by grouping together loans and receivables with similar risk characteristics.

In assessing collective impairment, the Company uses historical trends of the probability of default, the timing of recoveries and the amount of loss incurred, adjusted for management's judgement as to whether current economic and credit conditions are such that the actual losses are likely to be greater or less than suggested by historical trends.

An impairment loss in respect of a financial asset measured at amortised cost is calculated as the difference between its carrying amount and the present value of the estimated future cash flows discounted at the asset's original effective interest rate. Losses are recognised in the statement of comprehensive income and reflected in an allowance account against loans and receivables. Interest on the impaired asset continues to be recognised. When the Company considers that there are no realistic prospects of recovery of the asset, the relevant amounts are written off. If the amount of impairment loss subsequently decreases and the decrease can be related objectively to an event occurring after the impairment was recognised, then the previously recognised impairment loss is reversed through the statement of comprehensive income.

An impairment loss in respect of a financial asset measured at amortised cost is calculated as the difference between its carrying amount and the present value of the estimated future cash flows discounted at the asset's original effective interest rate. Losses are recognised in surplus or deficit and reflected in an allowance account against loans and receivables. Interest on the impaired asset continues to be recognised. When a subsequent event (e.g. repayment by a debtor) causes the amount of impairment loss to decrease, the decrease in impairment loss is reversed through surplus or deficit.

#### Non-financial assets

The carrying amounts of the Company's non-financial assets, are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists, the assets' recoverable amounts are estimated.

An impairment loss is recognised if the carrying amount of an asset or its cash-generating unit (CGU) exceeds its estimated recoverable amount. A CGU is the smallest identifiable asset group that generates cash flows that largely are independent from other assets and groups. Impairment losses are recognised in the statement of financial activities. For the purpose of impairment testing, assets that cannot be tested individually are grouped together into the smallest group of assets that generates cash inflows from continuing use that are largely independent of the cash inflows of other assets or CGU.

The recoverable amount of an asset or CGU is the greater of its value in use and its fair value less costs to sell. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset or CGU.

The Company's corporate assets do not generate separate cash inflows and are utilised by more than one CGU. Corporate assets are allocated to CGUs on a reasonable and consistent basis and tested for impairment as part of the testing of the CGU to which the corporate asset is allocated.

Impairment losses recognised in prior years are assessed at each reporting date for any indications that the loss has decreased or no longer exists for all assets. An impairment loss is reversed if there has been a change in the estimates used to determine the recoverable amount. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised.

### 3.4 Employee benefits

#### Defined contribution plans

A defined contribution plan is a post-employment benefit plan under which an entity pays fixed contributions into a separate entity and will have no legal or constructive obligation to pay further amounts. Obligations for contributions to defined contribution pension plans are recognised as an employee benefit expense in the statement of comprehensive income in the periods during which related services are rendered by employees.

#### Short-term employee benefits

Short-term employee benefit obligations are measured on an undiscounted basis and are expensed as the related service is provided. A liability is recognised for the amount expected to be paid under short-term cash bonus or profit-sharing plans if the Company has a present legal or constructive obligation to pay this amount as a result of past service provided by the employee, and the obligation can be estimated reliably.

#### 3.5 Government grants

Government grants are accounted for on an accrual basis in the statement of financial position when there is a reasonable assurance that the Company has complied with all the terms and conditions attached to the grant and there is reasonable certainty that the grant will be received.

#### Grants related to assets

Grants which are designated for the purchase of property, plant and equipment are taken to deferred capital grants. The deferred capital grant is accreted over the useful life of the property, plant and equipment by crediting to surplus or deficit an amount so as to match the related depreciation expense.

### Grants related to income

Grants received are recognised initially as deferred income when there is reasonable assurance that they will be received and the Company will comply with the conditions associated with the grants. These grants are then recognised in surplus or deficit as government grants income upon utilisation of grants.

Grants that compensate the Company for expenses incurred are recognised as income in surplus or deficit in the same periods in which the expenses are incurred.

#### Land rental subsidy

Land rental subsidy from government is recognised when there is a reasonable assurance that the grant will be received and the Company will comply with attached conditions.

#### 3.6 Provisions

A provision is recognised if, as a result of a past event, the Company has a present legal or constructive obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation. If the effect is material, provisions are determined by discounting the expected future cash flows at a pre-tax that reflects current market assessments of the time value of money and the risks specific to the liability.

#### 3.7 Incoming resources

#### Rendering of services

Income from rendering of services are recognised when services are rendered. Income excludes goods and services taxes or other sales taxes.

#### Donation income

Provided there is evidence of entitlement, as expressed in writing, donations income are recognised in statement of comprehensive income in the period of receipt.

#### Interest income

Interest income is recognised on a time-proportion basis, using the effective interest method.

#### 3.8 Funds structure

Unrestricted funds are available for use at the discretion of the management in furtherance of the general objectives of the Company.

Restricted funds are subjected to restrictions on their expenditure imposed by the donor or through the terms of an appeal.

#### 3.9 Lease payments

Payments under operating lease are recognised in the statement of comprehensive income on a straight-line basis over the term of the lease. Lease incentives received are recognised as an integral part of the total lease expense, over the term of the lease.

#### 3.10 New standards and interpretations not yet adopted

A number of new financial reporting standards, amendments to standards and interpretations are effective for annual periods beginning after 1 April 2016, and have not been applied in preparing these financial statements. The Company is currently assessing the potential impact of adopting these new standards and interpretations, on the financial statements of the Company.

#### FRS 115 Revenue from Contracts with Customers

FRS 115 establishes a comprehensive framework for determining whether, how much and when revenue is recognised. It also introduces new cost guidance which requires certain costs of obtaining and fulfilling contracts to be recognised as separate assets when specified criteria are met. When effective, FRS 115 replaces existing revenue recognition guidance, including FRS 18 Revenue, FRS 11 Construction Contracts, INT FRS 113 Customer Loyalty Programmes, INT FRS 115 Agreements for the Construction of Real Estate, INT FRS 118 Transfers of Assets from Customers and INT FRS 31 Revenue – Barter Transactions Involving Advertising Services.

FRS 115 is effective for annual periods beginning on or after 1 April 2018, with early adoption permitted.

#### FRS 109 Financial Instruments

FRS 109 replaces most of the existing guidance in FRS 39 Financial Instruments: Recognition and Measurement. It includes revised guidance on classification and measurement of financial instruments, a new expected credit loss model for calculating impairment on financial assets, and new general hedge accounting requirements. It also carries forward the guidance on recognition and derecognition of financial instruments from FRS 39.

FRS 109 is effective for annual periods beginning on or after 1 April 2018, with early adoption permitted.

#### FRS 116 Leases

FRS 116 eliminates the lessee's classification of leases as either operating leases or finance leases and introduces a single lessee accounting model. Applying the new model, a lessee is required to recognise right-of-use (ROU) assets and lease liabilities for all leases with a term of more than 12 months, unless the underlying asset is of low value.

FRS 116 substantially carries forward the lessor accounting requirements in FRS 17 Leases. Accordingly, a lessor continues to classify its leases as operating leases or finance leases, and to account for these two types of leases using the FRS 17 operating lease and finance lease accounting models respectively. However, FRS 116 requires more extensive disclosures to be provided by a lessor.

When effective, FRS 116 replaces existing lease accounting guidance, including FRS 17, INT FRS 104 Determining whether an Arrangement contains a Lease, INT FRS 15 Operating Leases – Incentives, and INT FRS 27 Evaluating the Substance of Transactions Involving the Legal Form of a Lease.

FRS 116 is effective for annual periods beginning on or after 1 April 2019, with early adoption permitted if FRS 115 is also applied.

As FRS 115, FRS 109 and FRS 116, when effective, will change the existing accounting standards and guidance applied by the Company in accounting for revenue, financial instruments and leases, these standards are expected to be relevant to the Company. The Company does not plan to adopt these standards early.

Thye Hua Kwan Nursing Home Limited Financial statements Year ended 31 March 2017

Property, plant and equipment

Total S	<del>)</del>	***************************************	15,452	15,452	2,120,178	2,135,630		ŧ.	858	858	167,884	168,742		1	14,594	1,966,888
Furniture and fittings	<del>)</del>	*****	I	I	174,110	174,110		1	ı		7,608	7,608		•	-	166,502
Renovations S	<del>)</del>	1	I	[	48,131	48,131		I	l		2,843	2,843		_		45,288
Hospital Beds	}	****	I	I	683,127	683,127	ī	I	I	I	41,772	41,772		-		641,355
Office equipment S	<del>)</del>	******	1,506	1,506	63,186	64,692		I	83	83	5,556	5,639		_	1,423	59,053
Medical, rehabilitation, kitchen and laundry equipment	<b>)</b>	1	I	Į	861,766	961,766		the	1	***************************************	75,371	75,371		Ì		922,427
Computers	}	I	13,946	13,946	153,826	167,772		ļ	775	775	34,734	35,509		-	13,171	132,263
	Cost	At 1 April 2015	Additions	At 31 March 2016	Additions	At 31 March 2017		Accumulated depreciation	Depreciation charge for the year	At 31 March 2016	Depreciation charge for the year	At 31 March 2017	Carrying amounts	At 1 April 2015	At 31 March 2016	At 31 March 2017

### 5 Trade and other receivables

	<b>2017</b> \$	2016 \$
Trade receivables	208,452	
Government grant receivables	1,050,477	******
Deposits	153,279	29,200
Loans and receivables	1,412,208	29,200
Prepayments	42,743	_
	1,454,951	29,200

The Company's primary exposure to credit risk relating to trade receivables is disclosed in Note 19.

## 6 Cash and cash equivalents

	2017	2016
	\$	\$
Bank balances and cash on hand	1,714,787	3,864,753

## 7 Deferred capital grants

_
1,034,791
(95,233)
939,558

Deferred capital grants represents government grants received in relation to the purchase of IT infrastructure, furniture and equipment, and is amortised over the period necessary to match the depreciation of the property, plant and equipment purchased with the related grants.

## 8 Trade and other payables

1 0	2017 \$	2016 \$
Trade payables	297,219	AN-HAV
Amounts due to related charities (trade)	40,236	
Amounts due to related charities (non-trade)	1,818,437	31,055
Accrued operating expenses	313,159	399,872
Other payables	207,125	_
Deferred income	_	2,333,300
	2,676,176	2,764,227

Transactions with related charities are unsecured and priced on terms agreed between the parties.

\$

The non-trade amounts due to related charities are unsecured, interest-free and repayable on demand.

In prior year, deferred income was related to unutilised funding given by Ministry of Health for the setting up of the Company's operations. The amount has been utilised during the year as the Company commenced its operations.

#### 9 **Incoming resources - donation income**

3	2017 \$	2016 \$
Non-tax deductible donations	6,922	_
Tax deductible donations	130,777	1,533,442
	137,699	1,533,442

Total gross donations (including donations received from fund raising events) received qualified for tax deductions for the year amounted to \$130,777 (2016: \$1,533,442).

Included in the donation income is an amount of \$94,601 (2016: \$1,293,438) received from fund raising activities organised by THKMS. Tax exempt receipts were issued directly by the Company to the donors.

#### 10 Other income

\$	•
Ψ	\$
95,233	_
10,731	3,545
20,765	_
126,729	3,545
	10,731 20,765

#### 11 **Incoming resources from charitable activities**

	2017 \$	2016 \$
Patient and related income	434,192	AMAN,

#### Cost of generating donation income 12

gg	2017 \$	2016 \$
Fund raising costs	23,650	383,360

In raising the donations, the Company incurred fund raising expenses of \$23,650 (2016: \$383,360) paid and payable to THKMS to procure donations for the Company.

The total donations collected from and the total expenses incurred on public fund-raising appeals in the financial year have been audited and the Company had met the 30/70 fund-raising rule for the financial year that total expenses incurred on public fund-raising appeals in the financial year did not exceed 30% of total donations collected through the public appeals in the same period.

### 13 Cost of conducting charitable activities

•	2017	2016
	\$	\$
Staff costs	2,444,263	63,339
Recruitment expenses	68,633	792
Depreciation of property, plant and equipment	167,883	858
Patient related services and supplies	587,503	
Rental expenses	440,895	_
Utilities expenses	118,201	_
Minor assets/equipment	673,922	1,108
Other expenses	256,804	114,987
	4,758,104	181,084

An amount of \$436,409 (2016: \$Nil) was received from the Ministry of Health as government grants for rental expenses.

### 14 Governance costs

	<b>2017</b> \$	2016 \$
Legal and professional fees	58,964	5,728

### 15 Surplus for the year

The following items have been included in arriving at surplus for the year:

	2017	2016
Staff costs:	\$	\$
- Wages and salaries	(1,934,886)	(49,999)
- Contribution to defined contribution plans	(218,015)	(7,637)
- Foreign worker levies	(243,763)	
- Skill development levies	(4,443)	(95)
- Staff training	(11,063)	(5,608)
- Others	(32,093)	*****
	(2,444,263)	(63,339)

### 16 Related parties

For the purpose of these financial statements, parties are considered to be related to the Company if the Company has the ability, directly or indirectly, to control the party or exercise significant influence over the party in making financial and operating decisions, or vice versa, or where the Company and the party are subject to common control or common significant influence. Related parties may be individuals or other entities.

#### Key management personnel compensation

Key management personnel of the Company are those persons having the authority and responsibility for planning, directing and controlling activities of the Company. The Board of Directors, Chief Executive Officer and Heads of Departments are considered as key management personnel of the Company.

Key management personnel compensation comprised:

	2017 \$	2016 \$
Short-term employee benefits Post-employment benefits (including CPF)	216,721 25,954	16,612 2,040

The annual remuneration of the Company's three highest paid staff who each received remuneration exceeding \$70,000, in the following bands in the year were as follows:

	2017	2016
Number of employees in bands:		
\$100,001 to \$200,000	1	_
\$70,000 to \$100,000	2	_

The Company also received Board services from the Board of Directors and no remuneration is paid for their Board services.

#### Other related party transactions

During the year, other than disclosed elsewhere in the financial statements, there were the following transactions with related parties carried out on terms agreed between the parties:

	2017	2016
	\$	\$
Service fees paid to related charities	23,650	383,360
Purchase of goods and manpower services	143,482	

### 17 Commitments

As at 31 March, the Company had the following commitments for amounts payable under non-cancellable operating leases in respect of land rental with a term of more than one year:

	2017	2016	
	\$	\$	
Due within 1 year	657,305	_	
After 1 year but within 5 years	891,647	_	
	1,548,952	_	

#### 18 Income taxes

The Company is an approved charity organisation under the Charities Act, Chapter 37 and Institutions of a Public Character under the Income Tax Act, Chapter 134. No provision for taxation has been made in the financial statements as the Company is a registered charity with income tax exemption.

#### 19 Financial instruments

#### Overview

The Company has exposure to the following risks from its use of financial instruments:

- credit risk
- liquidity risk
- market risk

This note presents information about the Company's exposure to each of the above risks, the Company's objectives, policies and processes for measuring and managing risk, and the Company's management of capital.

#### Risk management framework

The Board of Directors has overall responsibility for the establishment and oversight of the Company's risk management framework. Management is responsible for developing and monitoring the Company's risk management policies. Management reports regularly to the Board of Directors on its activities.

The Company's risk management policies are established to identify and analyse the risks faced by the Company, to set appropriate risk limits and controls, and to monitor risks and adherence to limits. Risk management policies and systems are reviewed regularly to reflect changes in market conditions and the Company's activities. The Company, through its training and management standards and procedures, aims to develop a disciplined and constructive control environment in which all employees understand their roles and obligations.

#### Credit risk

Credit risk is the risk of financial loss to the Company if a customer or counterparty to a financial instrument fails to meet its contractual obligations, and arises principally from the Company's receivables from patients.

Management has a credit policy in place which establishes credit limits for patients and monitors their balances on an ongoing basis. Credit evaluations are performed on all patients requiring credit over a certain amount. To minimise the risk of bad debts, non-corporate customers are generally requested to place an initial deposit at the time of admission to the hospital.

Whilst management believes that its credit policy is effective in reducing its credit risk exposure to an acceptable level, it has to adhere to its overruling principle of not turning away patients who need medical care regardless of their ability to pay. The Company does not require collateral in respect of trade and other receivables

The allowance account in respect of trade and other receivables is used to record impairment losses unless the Company is satisfied that no recovery of the amount owing is possible. At that point, the financial asset is considered irrecoverable and the amount charged to the allowance account is written off against the carrying amount of the impaired financial asset.

At reporting date, there is no significant concentration of credit risk. The maximum exposure to credit risk is represented by the carrying amount of each financial asset in the statement of financial position.

Concentration of credit risk relating to trade receivables is limited due to the Company's many varied patients.

The Company evaluates whether there is any objective evidence that trade receivables are impaired, and determines the amount of impairment loss as a result of the inability of the patients to make required payments. The Company determines the estimates based on the ageing of the trade receivables balance and credit-worthiness. If the financial condition of the patients were to deteriorate, actual write-offs would be higher than estimated.

#### Impairment losses

The ageing of loans and receivables that are not impaired at the reporting date was:

	2017 Gross	2016 Gross
	\$	\$
No credit terms	1,203,756	29,200
Not past due	116,349	· —
Past due $0-30$ days	44,611	
Past due 31 – 120 days	46,958	_
Past due more than 120 days	534	- Standard
	1,412,208	29,200

The Company believes that the unimpaired amounts that are past due by more than 30 days are still collectible in full, based on historical payment behaviour and extensive analysis of patient credit risk.

Based on the Company's monitoring of patient credit risk, the Company believes that, apart from the above, no impairment allowance is necessary in respect of loans and receivables.

#### Liquidity risk

Liquidity risk is the risk that the Company will encounter difficulty in meeting the obligations associated with its financial liabilities that are settled by delivering cash or another financial asset. The Company's approach to managing liquidity is to ensure, as far as possible, that it will always have sufficient liquidity to meet its liabilities when due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the Company's reputation.

The Company monitors its liquidity risk and maintains a level of cash and cash equivalents deemed adequate by management to finance the Company's operations and to mitigate the effects of fluctuation in cash flows. The Company receives donations from the public and fund raising activities organised by THKMS and subvention income from the government.

At the reporting date, the carrying amounts of financial liabilities reflect the contractual undiscounted cash flows which are expected to mature within the next one year.

#### Market risk

Market risk is the risk that changes in market prices, such as foreign exchange rates, interest rates and equity prices will affect the Company's income or the value of its holdings of financial instruments. The objective of market risk management is to manage and control market risk exposures within acceptable parameters, while optimising the return.

#### Interest rate risk

Interest rate risk is the risk that the fair value or future cash flows of the Company's financial instruments will fluctuate because of changes in market interest rates. The Company has no significant exposure to interest rate risk.

#### Foreign currency risk

Foreign currency risk is the risk that the value of a financial instrument will fluctuate due to changes in foreign exchange rates. The financial assets and liabilities of the Company are primarily denominated in Singapore dollars. The Company has no significant exposure to foreign currency risk.

#### Accounting classifications and fair values

The carrying amounts of financial assets and liabilities in the statement of financial position are as follows. Fair value information is not included as the carrying amounts of financial assets and financial liabilities are reasonable approximation of their fair values.

Note	Loans and receivables	Other financial liabilities \$	Total carrying amount \$
5	1,412,208	_	1,412,208
6	1,714,787	_	1,714,787
•	3,126,995		3,126,995
0		2 676 176	2 626 126
٥ -		2,0/0,1/0	2,676,176
5	29,200		29,200
6	3,864,753	_	3,864,753
	3,893,953		3,893,953
8		430,927	430,927
	5 6 8 5 6	Note receivables \$ 5	Note   Loans and receivables   financial liabilities   \$   \$   \$   \$   \$   \$   \$   \$   \$

<sup>\*</sup> Excludes prepayments # Excludes deferred income